

14 May 2024

Acknowledgement receipt - compliant lodgement - file reference: COMP/24/00035

Hello Jo,

Council is in receipt of your complaint lodged on date of 11 May 2024 on behalf of the Kuranda Region Planning Group relevant to the matter of Anzac Park, Kuranda (AKA Rotary Park, Botanical Garden, Hidden Jewel, Green Jewel).

Your complaint will be investigated and handled as a Tier 1 level complaint under Council's *Administrative Action Complaint Management Policy* (the Policy) and associated *Administrative Action Complaint Management Procedure* (the Procedure) instruments. The matters you have raised in your complaint result in a preliminary assessment of 'medium complexity' under section 3.3.2.2 of the Procedure. Accordingly, an investigation time frame of 30 business days has been assigned to investigate the complaint with formal notice of outcome to be provided to you prior to but no later than 24 June 2024.

Regards

Mike Schuck

Coordinator Governance & Compliance